**Stakeholder Identification**

Client: Sebastien Gelin

User: Customers

Developers: Prabin & Veridson

**Introduction**

The launderUCafe website and mobile App will make it easy for customers to place an order for their laundry or food without the need of calling or being there physically.

**Requirements**

1. Customer
   1. Website/Mobile app:
      1. Browse the site pages (Home, About us, Pricing, Contact Us)
      2. Contact the business representative through an email
   2. Signup and Login
      1. Verify or authenticate user
      2. Be able to create profile containing customer Name, Address and other detail
   3. Schedule the laundry time:
      1. Put in desired time for pick up
      2. Can put in special request on how they would like their laundry done(notes)
      3. Order home pick up and drop off service
      4. Order food in the cafe section
   4. Secure payment method

1. Employee
   1. Receive Service alert notification through email
   2. Notify that the service request has been completed
2. Administrator’s Function:
   1. Log into the database and be able to delete,add or modify someone's account
   2. Add new pricing or update the menu

**Use Case Diagram**

